



SECURE PATIENT PORTAL FOR CLINICAL, FINANCIAL AND ADMINISTRATIVE EFFICIENCIES

PrimePATIENT Transforms the Physician-Patient Relationship

Appointment requests

- Patients submit appointment requests with reason for the visit, as well as preferred day and time.
- A secure confirmation is sent back to the patient from the practice task list within PrimeSUITE®.

Pre-registration and patient interview process

- Patients fill out registration and health history forms customized to record patient's HPI and clinical history before the visit
- Office staff organize the information in preparation for the patient visit, resulting in decreased wait time and increased patient volume

Lab results review

- Practices send secure communications to patients with lab results from the PrimeSUITE task list
- Clinicians can supplement results with interpretations, comments and followup pathways

Ask A Doctor features

- Patients communicate clinical questions or problems with current medications
- Clinicians respond to patient inquiries through secure communication channels

Customized Patient Data Integration

PrimePATIENT's newest feature will enable practices to create custom health history forms within PrimeSuite for publishing to PrimePATIENT, allowing patients to complete and submit them back into the PrimeSUITE task list. Staff members then review the patient information and select necessary items to discretely update the patient's history. *Ask a Greenway representative about this upcoming functionality.*

PrimePATIENT supports HHS "Personalize Care" Goals

PrimePATIENT supports the HHS *Framework for Strategic Action: The Decade of HIT* by meeting the Personalize Care goals:

- Encourage use of personal health records (PHRs)
- Enhance informed consumer choice
- Promote the use of telehealth systems



PrimePATIENT enhances physician-patient relationships and ensures ROI through self-service options such as Ask A Doctor, scheduling, registration, refill requests, bill pay and more.

“Our patients have taken advantage of PrimePATIENT's ease of use and expressed satisfaction with the reduction of wait times, simple payment processes and the ability to communicate prescription updates and care plan follow-up questions.”

– Cynthia Suggs
Capital Area OB/GYN Associates
Raleigh, NC

» WHAT IS YOUR EXPERIENCE?®

For more information email info@greenwaymedical.com or visit www.greenwaymedical.com/solutions/prime-patient/

*Greenway's flagship EHR, PrimeSUITE, received 3 Best in KLAS awards in the annual 2008 and 2009 Top 20 Best in KLAS Awards report: Software & Professional Services (www.klasresearch.com) for categories ambulatory EMR 2-5, ambulatory EMR 6-25 and practice management 6-25. PrimeSUITE® 2011 is 2011/2012 compliant and was certified as a Complete EHR by CCHIT®, an ONC-ATCB.

Greenway's Integrated Physician's Infrastructure[™]

PrimeSUITE[®]

Integrated EHR, practice management and interoperability

PrimePATIENT[®]

Integrated secure patient web portal

PrimeEXCHANGE[®]

Interoperability engine that consolidates and simplifies data exchange

PrimeRESEARCH[™]

State-of-the-art solution that enables clinical research participation

PrimeMOBILE[™]

Mobile desktop that provides anytime anywhere access to the information providers need most

PrimeENTERPRISE[™]

A solution to help you manage your community healthcare enterprise

PrimeRCM[®]

Revenue Cycle Management services to streamline the claims and billing process

PrimeSPEECH[™]

Advanced speech understanding integrating content into digital patient charts

PrimeIMAGE[™]

Diagnostic-quality imaging – CT, MR, NM, surgical and more – integrated into digital patient charts



Greenway Guarantee

EHR Meaningful Use and Certification Commitment

» **WHAT IS YOUR EXPERIENCE?**[®]

For more information email info@greenwaymedical.com or visit www.greenwaymedical.com